CLASS: Correctional Sergeant

NOIE: Eac	ch position within this classification may perform some or all of these tasks.
1.	Completes or assists in the completion of 837s (Incident Package)
2.	Completes or assists in the completion of 114Ds (Isolation Segregation Orders).
3.	Becomes certified and acts as a Hearing Officer for Administrative 115s.
4.	Addresses inmates' issues and 602s regarding programming concerns.
5.	Performs as court liaison.
6.	Conducts rank and file, Level 1 internal affairs investigations.
7.	Holds staff meetings.
8.	Delegates work tasks to subordinate staff.
9.	Communicates performance expectations to staff.
10.	Ensures staff is cross-trained.
11.	Fills vacant posts and ensures coverage as needed to fulfill operational needs.
	Ensures post orders are updated, complete, accessible to and signed by subordinate
12.	staff.
13.	Ensures staff adheres to grooming standards, i.e., proper uniforms are worn.
	Ensures staff either has on their person, or has accessibility to, required safety
14.	equipment.
	Ensures subordinate staff are skilled in the use of equipment, i.e., keys, side handle
15.	baton, pepper spray, etc.
16.	Develops and implements unit procedures.
17.	Ensures that staff meets mandated training requirements.
	Applies the provisions of bargaining unit memorandum of understanding to
18.	prevent violations of employee rights.
19.	Audits FLSA time sheets daily, checking for correct codes and hours worked.
20.	Recognizes and addresses staff-on-staff conflicts.
	Conducts inspections to ensure that subordinate staff is alert and diligent in the
21.	performance of their duties and takes subsequent action to address deficiencies as
	necessary.
22.	Identifies documents and addresses performance weaknesses in subordinate staff.
	Provides staff with recommendations for training and development to meet
23.	performance expectations and personal and professional goals.
	Assesses the need and performs and documents on-the-job training as needed to
24.	help staff achieve job-related functions and communicated expectations.
	Ensures that all apprentices in a specified area receive the appropriate training,
25.	direction and hours in work process categories.
26.	Identifies the need for and helps staff secure supplemental training as needed.
	Recognizes the superior performance of subordinate staff, e.g., makes
27.	recommendations for special assignments, awards and other types of recognition,
- /•	assigns peer leadership/mentoring duties. Etc.
	Refers staff to the Employee Assistance Program and/or In-Services Training who
28.	has personal issues that are negatively impacting their work performance.
	1 me personal assues that are negatively impacing their work performance.

CLASS: Correctional Sergeant

NOIE: Eac	ch position within this classification may perform some or all of these tasks.
	Ensures staff are up-to-date and/or aware of in-services training credit balances
29.	prior to year-end performance reviews.
30.	Maintain supervisory files to support staff performance evaluations.
31.	Prepares written employee performance reports.
32.	Conducts frequent inspections of staff qualification cards (CDC Form 861).
33.	Approves/disapproves performance salary adjustments.
	Reviews and authorizes shift documentation generated by subordinate staff, i.e.,
34.	unit logs, post orders, cell search log books, weekly inmate time card inspection
	sheets, etc.
35.	Ensures staff sign in and out per FLSA.
36.	Reports irregular or suspicious staff behavior, i.e., over-familiarity with inmates.
27	Prepares letter of instruction, Employee Counseling Records (CDC form 1123),
37.	recommendations for adverse action and other progressive discipline documents.
38.	Maintain accessibility for staff in order to assist or counsel them with or about
30.	problems.
39.	Consults with superiors and peers about concepts of, and applies, good leadership
39.	techniques.
40.	Implements positive changes by guiding staff through the change process.
41.	Oversees the unit orientation of new correctional officers assigned to a specific
71.	area.
42.	Read all lesson plans to ensure accuracy and completeness and checks revision
72.	dates prior to course delivery.
43.	Maintains accountability for the institution-training budget.
44.	Works with in-service training staff in other institutions, Galt to coordinate the
	delivery of training courses and/or conferences for cost efficiency.
45.	Plans, directs, organizes, audits and coordinates training for employees in
	institutions, i.e., block training, weapons qualifications, etc.
46.	Participates as a trainer in departmental training programs, i.e., the orientation of
	all new institution employees.
47.	Publishes, edits and distributes the monthly training bulletin.
48.	Supervises the period audits of training files to ensure accuracy of information and
	placement in the file.
49.	Ensures that training completed by all staff in an institution is recorded and
	maintained within an automated system.
50.	Directs and monitors the completion of on-the-job training of Correctional Officer
	Cadets and apprentices.
51.	Evaluates, on a continuing basis, the training needs of staff in an institution.
52.	Ensures armory staff responsible for maintaining equipment and weapons possess
	the proper certification.
53.	Implements, records and distributes employee assignment changes.

CLASS: Correctional Sergeant

OIL. Lu	ch position within this classification may perform some or all of these tasks.
54.	Maintains the Post Assignment Schedule and performs reconciliation and audits as
	required.
55.	Prepares vacant post sign up sheets.
	Notifies the Personnel Assignment Sgt. Of all available Permanent Intermittent
56.	Employees.
57.	Collects information and prepares reports requested by the Administration.
	Prepares and maintains rosters for uniform custody staff in accordance with
	institution policy and procedure, i.e., post assignments, overtime, vacation, light
58.	duty, reasonable accommodation, detached duty, training and development and
	extended sick leave.
	Notifies all staff of assignments by ensuring the weekly distribution of rosters, job
59.	change and vacation schedules and employee FLSA check-in sheets to the
57.	appropriate work areas.
60.	Prepares the Annual Vacation Schedule.
00.	Reads all daily recaps and overtime expenditure logs to determine if the Institutio
61.	Vacancy Plan is being utilized properly.
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62.	Issues overtime meal vouches for any staff that have worked overtime.
63.	Participates in planning, organizing and implementing the Department's
<u> </u>	recruitment programs.
64.	Coordinates recruitment efforts and supervises an institution's recruitment team.
	Serves as regional recruitment coordinator and provides support for specified
65.	institutions' recruitment teams, i.e., identifying and scheduling their participation
	in recruitment events.
66.	Collects and reviews documents submitted by prospective employees containing
	personal historical data.
67.	Coordinates with criminal justice agencies previous employers, family, friends,
07.	etc. in verifying the suitability of prospective employees.
68.	Maintains active background investigation files containing confidential
	information.
69.	Prepares and submits recommendations relative to the suitability of peace officer
09.	and other applicants.
70.	Recommends new policies and procedures.
71	Provides subject matter expertise for the completion of analyses on proposed
71.	legislation.
72.	Uses logs and other sources of information to investigate patterns of possible sick
	leave abuse.
73.	Coordinates the Physical Fitness Incentive Pay Program for an institution.
74.	Meets all mandatory In-Services Training requirements.
	Ensures the coordination and completion of emergency and routine periodic
<i>75</i> .	Zindico die confinition and completion of emergency and routine periodic

CLASS: Correctional Sergeant

NOIE: Ea	ch position within this classification may perform some or all of these tasks.
76.	Processes Inmate Movement Forms (CDC 135).
77.	Receives and processes Inter-Facility Transfer Forms (CDC 154).
78.	Provides direction to staff on the use of automated database system operations.
79.	Provides information for use in determining housing arrangements for arriving inmates.
80.	Ensures all appropriate paperwork is completed/verified prior to an inmate's departure.
81.	Monitors emergency alarm systems, i.e., fire, code, etc. and responds as necessary.
82.	Once all out-count slips are received; cross-references or supervises the cross-referencing or, out-count slips with bed cards and the automated database system.
83.	Supervises the return of inmates to their assigned housing unit for a mandatory emergency count when an escape plan has been activated.
84.	Ensures visitor information is available to the public via telephone.
85.	Approves inmate visitors, coordinates processing using visitor questionnaires, and searches visitors and/or property, ensuring adherence to identification attire, and property requirements/restrictions.
86.	Supervises all activities in inmate visiting locations, closely monitoring persons for suspicious behavior inappropriate behavior, the presence of contraband and/or drugs, and responds to visitor questions, concerns and/or problems.
87.	Approves a requisition for and ensures the proper control and use of materials and supplies and/or approves a requisition for equipment repair or replacement for a specified area.
88.	Ensures the proper storage and reporting of hazardous materials and related issues in accordance with State procedures and Federal guidelines.
89.	Supervises the management of facility flags, i.e., procurement, storage, handling, posting, taking down, etc.
90.	Accounts for, inventories issues and ensures the proper functioning of keys and security/restraint equipment.
91.	Manages the armory by ensuring all weapons, chemical agents and equipment are properly stored, secured, inventoried and maintained in good condition (clean/repair weapons as required per scheduled maintenance procedures) and related documentation is accurate and submitted on a timely basis.
92.	Rotates and audits weapons, ammunition and chemical agents at designated and emergency posts.
93.	Ensures that all Personal Protective Equipment (PPE) kits and cleanup kits are inventoried and complete.
94.	Supervises the application of the key and tool control plan, including completing audits and documentation or tool control practices to ensure safety and security.

CLASS: Correctional Sergeant

OTE: Eac	ch position within this classification may perform some or all of these tasks.
95.	Ensures the safekeeping and maintenance of equipment, tools and materials, including supervising and ensuring their removal from a work area, identifying and responding to occurrences of missing equipment, handling/disposing of hazardous waste, etc.
96.	Coordinates between the screening Lieutenant and receiving housing units to properly house incoming inmates.
97.	Supervises the handling of disruptions within Receiving and Release.
98.	Coordinates/supervises the control and processing of inmate arrivals in accordance with institution and departmental policy, i.e., notifications, photographing, unclothed body search, State clothing issue, bed roll issue, test of electrical appliances, identification card issue (new arrivals only), etc. supervising the off-loading and recording of inmate property and records from the bus, ensuring accurate completion and placement of paperwork for the initiation of inmate facility records, ensuring proper routing of the central file and original CDC 135; etc.
99.	Identifies enemy factors and compatibility needs when Administrative Segregation inmates are being transferred to/from Receiving and Release in groups for either intake or departure.
100.	Ensures inmates' housing records are accurate and complete.
101.	Documents all quarterly packages and appliances received.
102.	Ensures all property is approved based on the housing location of the inmate before it is issues.
103.	Participates as a member of the Deadly Force Review Team when so designated by the Training Manager.
104.	Closely monitors and supervises security for the Mental Health Services Delivery System programs within a specified area and participates as a member of the interdisciplinary treatment team.
105.	Assists other supervisors with any problems that may effect the smooth operation of the program.
106.	Updates operational procedures for a specified area as needed, but at least annually.
107.	Participates on classification committees.
108.	Works with California Department of Forestry employees to operate a camp.
109.	Read emergency procedures and trains staff to carry out their responsibilities in the event.
110.	Ensures all unit staff maintains high visibility.
111.	Gathers information from inmates and other sources about conflicts and personal problems.
112.	Maintains an open line of communication with inmate "shot callers".
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CLASS: Correctional Sergeant

114.	Confiscates inmate possessions considered contraband.
115.	Resolves conflicts between inmates verbally.
116.	Prevents escapes.
117.	Activates the alarm system to alert staff in the event of an emergency.
118.	Listens for and responds to alarms, shots fired and/or disturbances.
119.	Evaluates the need for, and activates primary and secondary response teams.
120.	Ensures all staff is accounted for after an emergency/incident/alarm.
121.	Ensures all inmates are accounted for after an emergency/incident/alarm.
122.	Evaluates and determined if an apparent emergency is a diversion.
123.	Notifies supervisor and Watch Commander of an incident as soon as possible.
124.	Applies Disturbance Control Procedures when necessary.
	Takes command, gives direction and/or provide direct supervision during an
125.	incident or emergency that occurs in a specified area.
126.	Verbally attempts to separate two fighting inmates.
105	Assists in the preparation and activation of intra-agency mutual aid response
127.	mechanisms.
128.	Participates in controlling riot activities.
129.	Participates as a member of the negotiation management team.
130.	Searches for and recaptures escaped inmates.
131.	Applies restraints.
132.	Instructs and/or evaluates staff's use of force.
133.	Writes use of force reports.
134.	Controls and resolves work stoppages.
135.	Identifies the need for and notifies the Post Trauma Team and/or Employee Assistance Program and assists subordinate staff in obtaining access to available resources.
136.	Ensures the availability of various types of restraints.
137.	Instructs and/or evaluates staff's use of restraint gear.
138.	Gives verbally orders before and during the use of restraints.
139.	Qualifies on the firearm range.
140.	Ensures staff uses and maintains weapons in accordance with safety and security
170.	procedures.
141.	Conducts medical emergency response drills with staff.
142.	Makes decisions to wait for assistance and/or back-up in a medical emergency.
143.	Utilizes and ensures staff use proper universal precautions when administering
173.	first aid.
144.	Applies first aid if necessary.
145.	Applies cardiopulmonary resuscitation if necessary.
146.	Ensures staff applies proper CPR practices and procedures as necessary/appropriate.

CLASS: Correctional Sergeant

147.	Completes and processes the appropriate paperwork upon the occurrence of staff
	and/or inmate injuries within prescribed time frames.
148.	Directs staff around a crime scene to preserve its integrity.
	Assigns individual staff to perform specific crime scene management duties, i.e.,
149.	keeping intruders out of the crime scene, photographing the scene, collecting
	evidence from the scene, preparing a diagram of a crime scene, etc.
150.	Ensures a log of activity on a crime scene is maintained, including names of staff
	entering the scene, the time of entrance and exit to the crime scene.
151.	Identifies, seizes and supervises the processing of controlled substances seized as
	contraband to ensure that evidence is preserved.
152.	Isolates and ensures preservation of crime scenes.
153.	Ensures the chain of evidence is preserved.
154.	Ensures proper processing and preservation of legal evidence.
155.	Ensures staff is trained in procedures for handling and processing hazardous.
156.	Ensures staff process evidence in accordance with departmental and institutional
150.	procedures.
157.	Coordinates and supervises the collection of evidence.
158.	Ensures staff protects staff and inmate property during inspections and searches.
159.	Directs and assists squad officers in conducting searches of inmate cells,
159.	dormitories, shops, recreation yards, grounds, and any other area.
160.	Ensures staff is familiar with policies and procedures relative to proper storage
100.	area for collected evidence.
161.	Transports evidence as needed.
	Coordinates and supervises the preparation of Incident Packages (CDC 837)
162.	and/or the collection, distribution and maintenance of incident records to ensure
	proper documentation.
162	Supervises and arranges for the semiannual destruction of incident records in
163.	accordance with court authorization.
164.	Conducts investigations of incidents occurring in a specified area.
1.65	Interviews or otherwise gather information from inmates regarding conflicts or
165.	disruptive situations.
166	Reviews the central files or inmates involved in an incident to gather information,
166.	i.e., gang affiliation.
167.	Interviews and collect reports from all staff involved in or witnessing an incident.
168.	Removes a Correctional Officer involved in a shooting incident for debriefing.
	Prepares and submits a written report documenting the investigation of an inciden
169.	occurring in a specified area.
4=6	Makes case referrals to the District Attorney's Office upon conclusion of an
170.	investigation.
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CLASS: Correctional Sergeant

NOTE: Eac	h position within this classification may perform some or all of these tasks.
150	Ensures compliance of a Community Correctional Facility contracted vendor with
172.	department policies and procedures as they relate to inmate.
173.	Ensures mandated files and paperwork are completed as necessary.
154	Ensures the roster of current inmates is accurate and contains up-to-date
174.	information.
175.	Identifies inmate by photo identification and/or utilizing the gate pass system.
176.	Ensures inmates are treated with fairness and consistency when applying policies
170.	and procedures.
177.	Ensures inmates with disabilities are identified and treated in accordance with
1//.	policies and procedures.
178.	Reviews inmates' files to obtain information important for the proper handling and
176.	housing of each inmate.
179.	Ensures current bed, bed designations and picture card files are maintained for
	each inmate in a housing unit.
180.	Ensures housing unit staff conducts routine housing unit inspections.
181.	Ensures that all mandated services are provided to in inmate population.
182.	Ensures that both inmates and staff adhere to inmate/staff relation's policies and
102.	procedures.
183.	Monitors the application of and adherence to Inmate Work Incentive Program
	policies, procedures and activities.
184.	Identify and/or validate associates and gang members.
185.	Monitors/Document inmate disruptive groups within a specified area.
186.	Identifies predatory inmates.
187.	Monitor to ensure inmate behavioral documentation is submitted and processed
	according to departmental policies and procedures.
188.	Promotes acceptable attitudes and behavior of inmates.
189.	Responds to areas of conflict, i.e., staff/inmate, inmate/inmate, staff/staff.
190.	Ensures compliance with policies regarding special program placement inmates
	(close custody etc.).
191.	Conducts safety and security inspections of the work site.
192.	Ensure medical treatment for injured inmate workers is provided and all policies
	and procedures are adhered to.
193.	Monitors productivity levels to ensure maximum efficiency.
194.	Ensures time cards, time sheets and payroll records reflect accurate data and are
	submitted in a timely manner.
195.	Maintains information regarding inmates on outside crews.
196.	Locates inmates not appearing for scheduled activities.
197.	Schedules, coordinates and monitors activities during special events and provide
2776	safe environment.

CLASS: Correctional Sergeant

NOTE: Eaci	h position within this classification may perform some or all of these tasks.
	Continually assess and evaluate the racial and numerical balance of inmate
198.	activities.
199.	Ensures each work crew is properly supervised.
200.	Ensures staff conducts random searches of inmates.
201.	Monitors and evaluates activities and strategically place staff to ensure adequate security.
202.	Identifies over familiarity with volunteers assisting in an activity.
203.	Tours and inspects areas of activity, i.e., chow hall, education, medical, etc.
204.	Enforces time limits on inmate movement to the location of an activity.
205.	Implements a modified activity schedule due to inclement weather conditions.
206.	Ensures that random and mandatory urine testing is conducted as needed.
207.	Ensures inmates who commit crimes within the facility are detained and isolated.
208.	Recommends and supervises the body cavity search procedure.
200	Observes an assigned area for evidence of illegal activity and/or evidence of
209.	infractions of rules.
210.	Ensures staff understands the importance of communication and observational
210.	techniques.
211.	Ensures staff takes steps to correct identified problems or issues before they
211.	escalate into a serious problem.
212.	Provides information and discusses with staff the identification of special needs
212.	inmates, i.e., mental health.
213.	Provides instruction and support to staff in dealing with difficult inmate problems.
214.	Oversees the maintenance of a bulletin board, which posts inmate information.
215.	Recognizes and responds to the special needs of the disabled inmate.
216.	Makes appropriate referrals for inmates with unresolved problems to counseling
210.	and/or health care staff.
217.	Maintain accessibility and advises inmates on institutional regulations, services
	and sources of information.
218.	Reports/records and attempts to resolve inmate complaints and grievances at the
	informal level.
219.	Ensures Observes inmates for signs/symptoms of personal issues or problems i.e.,
	mental disorder, alcohol, drug abuse or suicide.
220.	Ensures the observation of an assigned area for evidence of unsatisfactory or
	unusual behavior and occurrences.
221.	Oversees measures taken designated to prevent injury by inmates to themselves,
	staff, and property damage.
222.	Supervises or assigns correctional officers on escort or transport duty.
223.	Identifies those inmates compatible for escort together.
224.	Responds to area where an inmate is refusing escort.

CLASS: Correctional Sergeant

NOTE: Eac	ch position within this classification may perform some or all of these tasks.
	Recognizes the need for special handling and supervises staff during escort of
225.	particular dangerous inmates.
	Ensures that inmate movement is properly supervised and completed per policy
226.	and procedures, i.e., into and out of program areas, through work change gates, for
	meals, etc., call out slips and special passes are completed appropriately, etc.
227.	Maintains accurate movement records of inmates moving within or leaving the
	institution.
228.	Transports inmates to and from locations outside the facility.
229.	Maintains a current class "B" or "C" driver's license as appropriate.
230.	Coordinates transportation teams.
231.	Ensures appropriate numbers of officers are armed when transporting inmates off
	grounds, per policy.
232.	Ensures a count is conducted of the inmates aboard transport vehicles.
233.	Ensures transportation staff is knowledgeable of transport vehicle emergency
	procedures.
234.	Coordinates/completes a thorough safety check of transportation vehicles prior to
225	departure, including a check of the emergency exits.
235.	Maintains contact with transportation teams to ensure ETAs, address issues, etc.
236.	Ensures transportation teams carry appropriate supplies, i.e., gas credit cards, sack
227	lunches, forms, etc.
237.	Checks out transportation kits.
238.	Assists in the preparation of sensitive transport details.
239.	Ensures the institution's coordination of medical and security transportation of inmates.
240.	Secures and handles packaged, prescribed inmate medications.
241.	Issues, inventories or returns all emergency hospital transportation equipment and
241.	weapons.
242.	Obtains and secures transportation vans by supervising the search and secure
2-12-	process.
243.	Supervises the unloading and loading of transportation vehicles (cars, vans, and
2-10-	buses).
244.	After transportation of an inmate, ensures the vehicle undergoes post inspection
	procedures, i.e., sanitation, security, etc.
245.	Prepares routine and emergency transportation paperwork.
246.	Ensures teams have appropriate communication capabilities, radios, phones, etc.
	Ensures subordinate staff have safety equipment or transport inmates with
247.	communicable or pathogen transmitted diseases and follow decontamination
	procedures.
248.	Ensures presence of safety equipment i.e., spare tire, flares, reflectors, first aid
	kits, etc.

CLASS: Correctional Sergeant

NOTE: Eac	ch position within this classification may perform some or all of these tasks.
249.	Notify outside agencies of high risk inmate transportation through their
250.	Ensures that safety requirements are identified when transporting inmates.
251	Ensures that security risk of inmates i.e., escape lifer are discussed identifying
251.	findings and implications with all assigned transportation staff.
252.	Draws from the pool of transportation staff to ensure transportation teams are
252.	qualified to carry out a prescribed mission.
253.	Assesses transportation staff maintain qualifications.
254.	Ensures transportation staff maintains qualifications.
	Ensures proper documentation is completed prior to transport, i.e., CDC 135
255.	(Inmate Movement), CDC 1019 (Out -of-State Inmate Receipt), CDC 123 (Body
	Receipt).
256.	Maintains and provides for safety and security within an area of responsibility.
257.	Monitors and ensures that all staff are in compliance with health and safety
231.	procedures and regulations and conduct safety meetings regularly.
258.	Ensures that all staff returning from extended leave or light duty has been cleared
230.	by the Return to Work Coordinator.
259.	Ensures that staff has received training tin and are comfortable with the utilization
20).	of all job related equipment.
260.	Ensures alarm checks, quarterly fire and emergency drills are conducted with
	established procedures.
261.	Takes appropriate action to prevent the introduction of contraband into the facility.
262.	Takes all measures to ensure the safety and security, physical integrity of the
	institution.
263.	Listens to, reads, interprets and implements the direction of superiors.
24	Listens to and interprets information being provided verbally, e.g., direction from
264.	superiors, conferences, meetings, staff and inmate communications, reports of unit
265	activities, etc.
265.	Listens to and participates in radio transmissions.
266.	Listens for unusual sounds that may indicate suspicious activities or disturbances.
267.	Serves as chairperson in Qualification Appraisal Panels and on hiring interviews
	to assess the suitability of potential employees.
269	Read facility and departmental rules, procedures, regulations, administrative
268.	bulletins, memorandum, post orders and other formal written materials for updated
	information and direction. Povious various lists for a specified unit to ensure compliance with policies and
269.	Reviews various lists for a specified unit to ensure compliance with policies and procedures, i.e., ducat, yard, paper tray, special restraint, single cell, and walk-
۷۵۶.	alones.
270.	Reads log books to stay informed of unit activities, happenings, etc.
⊿/U.	Reads log books to stay informed of unit activities, happenings, etc.

CLASS: Correctional Sergeant

NOTE: Eac	h position within this classification may perform some or all of these tasks.
	Gathers, enters, retrieves and reads data from, and prepares and prints information
271.	from, a computer or facsimile, i.e., spreadsheets, electronic mail, narrative reports,
2.10	etc.
	Read bargaining unit memorandums of understanding and other employee
272.	relation's documents to ensure supervisory and employee compliance with
	provisions.
	Gathers and reports information verbally and/or in writing, i.e., documenting a
273.	sequence of events, evidence, activities occurring during a shift, suspicious or
	irregular staff behavior, etc.
274.	Prepares correspondence, inter-departmental memorandums, procedures, post
	orders and other administrative paperwork.
275.	Prepares written responses to inmate appeals.
276.	Assesses employee grievances, collects information and prepares written
	responses ensuring compliance with laws, policies and procedures.
	Develops and maintains effective relationships with staff at all levels and
277.	disciplines, with inmates and with the public to facilitate the flow of information
	up and down the chain of command.
278.	Emphasizes within a specified area the importance of communication amongst
279.	staff and between staff and inmates. Briefs oncoming shift Sergeant and staff for information exchange.
280.	Participates and shares information in facility management meetings.
281.	Relays critical information during Classification Committee.
282.	Participates in Departmental Task Forces.
283.	Participates in training programs.
284.	Provides inmates with institution orientation.
	Appears at legal proceedings and testifies if required, i.e., court, State Personnel
285.	Board hearing, etc.
286.	Answer phone calls, route calls and takes messages.
	Conveys to superiors, verbally and in writing, complaints made by staff or
287.	inmates.
288.	Represents the department with the public.
289.	Communicates with the Men's Advisory Council and/or Inmate Advisory Council.
290.	Conducts facility tours for authorized persons/groups.
201	Manages resources in accordance with departmental and administrative goals,
291.	objectives and priorities.
	Gains the trust and support of, and works with peers in various functional areas, to
292.	maintain a cohesive, cross-functional operation and a global perspective of issues,
	concerns and priorities.

CLASS: Correctional Sergeant

TOTE: Edit	th position within this classification may perform some or all of these tasks.
293.	Supports continuous improvement by identifying and capitalizing on opportunities and making recommendations for new or improved internal control systems, policies procedures and protocols.
294.	Accepts responsibility naturally within the scope of assignments and establishes productive working relationships with subordinates, peers, management, inmates and all others contacted during the course of business.
295.	Keep peers and staff abreast of key agency policies and priorities, which may impact the program area, goals and/or career interests.
296.	Is open to, adapts behavior and work methods in accordance with, and helps staff adjust to changing situations, i.e., changes in management/administrative direction, priorities, procedures, protocols and/or needs, changes due to innovation, etc.
297.	Addresses changing conditions and/or unexpected obstacles.
298.	Deals effectively with pressure and ambiguity and supports and implements management decision/direction/changing directions, sometimes with little supporting information.
299.	Takes the initiative to obtain information on important issues and situations, considers it in the context of departmental and administrative goals, and uses it to recommend improved processes, revised policies, procedures and/or protocols.
300.	Easily and willingly adapts leadership and interpersonal communication style in order to work effectively with diverse personalities, professions and backgrounds.
301.	Channels stress appropriately, maintains perspective and de-escalates anxiety and panic in others.